

Harmony House  
of Guilford County, Inc.



**Harmony House**

A program of Family Service of the Piedmont  
Los servicios están disponibles en Español.

902 Bonner Drive  
(Adjacent to the Ragsdale YMCA)  
Jamestown, NC 27282

Phone: 889-6105x1112



Community Partner

Funding provided by the  
Department of Justice Office  
on Violence Against Women



**Family Service of the Piedmont**  
is a private, nonprofit agency focused  
on building safe and healthy families  
through family support services, victim services  
and consumer credit counseling service.

play time



where families'  
safety and happiness  
come first

bonding

parenting

resilience

**Harmony House**



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# Harmony House



## What is Harmony House?

Harmony House provides supervised visitation and safe exchange services that allow children to have access to their parents in a child-friendly environment that emphasizes safety for everyone with security staff.

Supervised visitations occur in a play-room setting with toys, books and games available for children and parent interactions. Harmony House provides structured security measures — such as two entrances and staggered arrival/departure times of parents—to ensure safety.

A Spanish-speaking visitation facilitator is available for Hispanic families.

## Who can use Harmony House?

The program is for separated parental parties who are experiencing a high level of conflict surrounding custody and visitation issues. Parents are typically referred to Harmony House by a Court Order or by self-referral. Services are for parental parties that have been affected by Intimate Partner Domestic Violence; Sexual Assault; Stalking/Harassment; and/or Dating Violence; with or without co-occurring Non-Sexual Child Abuse.

Parents can use case reports from Harmony House for court purposes.

## What does it cost?

Harmony House services are provided at no cost for program participants.

## How long are visits?

Typical visits are 50 minutes in length. Visitation and exchange hours are primarily during evenings and weekends.

## How does the application process work?

Applicants make initial contact by phone with Harmony House (as an individual or in conjunction with a referral or court order). Each parent will attend an intake interview. A staff member screens the applicant for appropriateness. If the program is a good fit for the applicant, a staff member reviews program guidelines, and the client completes forms, including an agreement to follow the rules of the program.

## How do I get started?

Call Harmony House at 889-6105x1112 to schedule an intake session. Please bring requested documentation and photo identification to the intake session.

